



**Minutes of the Grievance redressed committee Meeting  
Held on 6th April 2016 at 12 pm at the Meeting Hall.  
University Bldg., Nerul Campus.**

All members of the committee were present. Dr. Omkar Shetty was in the chair.

The Chairperson welcomed all the members, and subsequently, started the proceedings and following agenda items were discussed.

**Item No. 1:** Confirmation of Minutes of the previous Grievance redressal committee Meeting

**Resolution No.1:** Minutes were read and confirmed.

**Item No. 2:** Grievances related to fees was discussed and action plan decided.

**Resolution No. 2:** It is was decided that grievances related to fees will be taken up onrelevant financial documents like demand drafts etc are attached.

**The meeting ended with vote of thanks to the chair and all the members of the board.**



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## **Meeting of Grievance redressal committee**

**Held on 19<sup>th</sup> September 2016 at 11.30am at the Meeting Hall.**

**University Bldg., Nerul Campus**

All members of the committee were present. Dr. Omkar Shetty was in the chair.

The Chairperson welcomed all the members, and subsequently, started the proceedings and following agenda items were discussed.

**Item No. 1:** Confirmation of Minutes of the previous Grievance redressal committee Meeting

**Resolution No.1:** Minutes were read and confirmed.

**Item No. 2:** Grievances related to increasing student-centered programs were discussed.

**Resolution No.2:** It was decided that as per the discussion in the meeting all members agree for student's representative, were satisfied with the academic initiatives of the institution in this academic year. As per the discussion in the meeting all members are agreeing to organize student centered programs are mostly conducted based on the student's suggestions. Decision taken that student must always carry and wear their College Identity Cards; the ID cards must be displayed at the College gates & whenever asked for. The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents. The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

**The meeting ended with vote of thanks to the chair and all the members of the board.**



## **Meeting of Grievance redressal committee**

**Held on 24<sup>th</sup> April 2017 at 12 pm at the Meeting Hall.**

**University Bldg., Nerul Campus.**

All members of the committee were present. Dr. Omkar Shetty was in the chair.

The Chairperson welcomed all the members, and subsequently, started the proceedings and following agenda items were discussed.

**Item No. 1:** Confirmation of Minutes of the previous Grievance redressal committee Meeting

**Resolution No.1:** Minutes were read and confirmed.

**Item No. 2:** It was brought to the notice of the committee that the students were not able to discuss their grievances with the fear of loss of confidentiality. Non availability of suggestion/complaint boxes was addressed.

**Resolution No.2:** It was approved by all the members that the Grievance redressal committee becomes part of the structure of the school and that it is involved in all aspects of school life. All members discussed and agree for suggestion box installation proposal has been accepted in the meeting so that students may feel free to put up a grievance in writing available in the department. The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.

**The meeting ended with vote of thanks to the chair and all the members of the board.**



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## **Meeting of Grievance redressal committee**

**Held on 29th August 2017 at 11.30am at the Meeting Hall.**

### **University Bldg., Nerul Campus**

Leave absence was granted to Dr. Mukul Padhye, Professor, Department of Oral & Maxillofacial Surgery, and Dr. Vasavi Santosh, Professor, Oral Medicine, Diagnosis & Radiology, who expressed their inability to attend the meeting.

Dr. Omkar Shetty was in the chair.

The Chairperson welcomed all the members, and subsequently, started the proceedings and following agenda items were discussed.

**Item No. 1:** Confirmation of Minutes of the previous Grievance redressal committee Meeting

**Resolution No.1: Minutes were read and confirmed.**

**Item No. 2:** No grievances were reported.

**Resolution No.2:** It was concluded by the committee to encourage more students to open up about any grievances faced by them. It was decided anyone with a genuine grievance may approach the department members in person, or in consultation with the class in-charge. • In case the person is unwilling to appear in self, grievances may be dropped in writing at the letterbox/ suggestion box of the Grievance Cell at Administrative Block. Grievances may also be sent to officer in- charge of Students' Grievance Cell. • However, no grievance was reported during this session.

**The meeting ended with vote of thanks to the chair and all the members of the board**





## **Meeting of Grievance redressal committee**

**Held on 26th April 2018 at 11.30 am at the Meeting Hall.**

### **University Bldg., Nerul Campus**

Leave absence was granted to Dr. Mukul Padhye, Professor, Department of Oral & Maxillofacial Surgery, Dr. Vasavi Santosh, Professor, Oral Medicine, Diagnosis & Radiology, and Dr. Amit Date, Professor, Oral & Maxillofacial Surgery, who expressed their inability to attend the meeting.

Dr. Omkar Shetty was in the chair.

The Chairperson welcomed all the members, and subsequently, started the proceedings and following agenda items were discussed.

**Item No. 1:** Confirmation of Minutes of the previous Grievance redressal committee.

**Resolution No.1:** Minutes were read and confirmed.

**Item No. 2:** It was brought to the notice of the committee that a number of students requested to work on patients for improving their clinical skills further, after finishing their internship programme.

**Resolution No. 2:** It was decided by the members to monitor and evaluate the development of the students on regular intervals. The cases will be attended promptly on receipt of written grievances from the students. The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents. In this case, an Integrated Clinic Programme was proposed to the Head of the Institute to help the students continue working for 6 months to 1 year of duration to further improve their clinical skills.

**The meeting ended with vote of thanks to the chair and all the members of the board.**





## **Meeting of Grievance redressal committee**

**Held 20<sup>th</sup> September 2018 at 11:30am at the Meeting Hall.**

### **University Bldg., Nerul Campus**

All members of the committee were present. Dr. Omkar Shetty was in the chair.

The Chairperson welcomed all the members, and subsequently, started the proceedings and following agenda items were discussed.

**Item No. 1** Confirmation of Minutes of the previous Grievance redressal committee Meeting

**Resolution No.1:** Minutes were read and confirmed.

**Item No. 2:** It was brought to the notice of the committee that a student grievance requested re-evaluation of their answer paper for an internal assessment exam conducted in the on-going term.

It was amicably decided to forward the request to the said department.

**Resolution No.2:** It was discussed and approved to keep track of all the grievance that has been received.

The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

The student was guided and allowed to get their paper re-evaluated. The marks obtained after re-evaluation were considered final and binding.

**The meeting ended with vote of thanks to the chair and all the members of the board.**



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## **Meeting of Gender redressal Committee**

**Held on 18th April 2019 at 11.30 am at the Meeting Hall.**

### **University Bldg., Nerul Campus**

Leave absence was granted to Dr. Omkar Shetty, Professor and Dean, Department of Prosthodontics, Dr. Sumita Bhagwat, Professor, Conservative Dentistry and Endodontic, Dr. Siddharth Acharya, Lecturer, Department of Public Health Dentistry, and Dr. Hemant Bhutani Lecturer, Oral Medicine, Diagnosis & Radiology who expressed their inability to attend the meeting.

Dr. Treville Pereira was in the chair.

The Chairperson welcomed all the members, and subsequently, started the proceedings and following agenda items were discussed.

**Item No. 1:** Confirmation of Minutes of the previous Grievance redressal committee Meeting

**Resolution No.1** Confirmation of Minutes of the previous Grievance redressal committee Meeting.

**Item No. 2:** Frequency of seminars was decided to be increased.

-Hands-on courses and workshops were decided to be conducted through the StudentScientific Committee.

**Resolution No.2:** It was approved to have small workshops and seminars throughout the year, which needs to be planed and managed. Student Scientific Committee was designated with a goalto organize and conduct more hands-on workshops.

**The meeting ended with vote of thanks to the chair and all the members of the board.**



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## **Meeting of Grievance redressal committee**

**Held 20th September 2018 at 11:30am at the Meeting Hall.**

### **University Bldg., Nerul Campus**

All members of the committee were present. Dr. Omkar Shetty was in the chair.

The Chairperson welcomed all the members, and subsequently, started the proceedings and following agenda items were discussed.

**Item No. 1:** Confirmation of Minutes of the previous Grievance redressal committee Meeting

**Resolution No.1:** Minutes were read and confirmed.

**Item No. 2:** No grievance reported.

**Resolution No.2:** It was decided that all complaints should be resolved within a time frame by looking into its seriousness and by two-way approach. The result of the grievance will be informed to the complainant within the period defined. However, no grievances were reported during this session

**The meeting ended with vote of thanks to the chair and all the members of the board.**



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## **Meeting of Grievance redressal committee**

**Held on 24th September 2020 at 11.30 am at the Meeting Hall.**

**University Bldg., Nerul Campus**

Leave absence was granted to Dr. Sumita Bhagwat, Professor, Conservative Dentistry and Endodontic, Dr. Amit Date Professor, Oral & Maxillofacial Surgery and Dr. Hemant Bhutani, Lecturer, Oral Medicine, Diagnosis & Radiology who expressed their inability to attend the meeting.

Dr. Omkar Shetty was in the chair.

The Chairperson welcomed all the members, and subsequently, started the proceedings and following agenda items were discussed.

**Item No. 1:** Confirmation of Minutes of the previous Grievance redressal committee Meeting

**Resolution No.1:** Minutes were read and confirmed

**Item No. 2:** Due to introduction of online lectures, more and more students and staff logged in to the school Wi-Fi.

**Resolution No.2:** It was decided that each grievance shall be addressed by the relevant Chairperson of the Committee within a period of 30 days of the receipt of the grievance. In this case, the issue was taken up to the technical head and due measures were taken to resolve the issue.

**The meeting ended with vote of thanks to the chair and all the members of the board.**



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## **Meeting of Grievance redressal committee**

**Held on 23rd November 2020 at 11.30 at the Meeting Hall.**

### **University Bldg., Nerul Campus**

Leave absence was grant to Dr. Asha Rathod Professor, Prosthodontics, Dr. Mukul Padhye, Professor, Department of Oral & Maxillofacial Surgery, and Dr. Hemant Bhutani Lecturer, Oral Medicine, Diagnosis & Radiology who expressed their inability to attend the meeting.

Dr. Omkar Shetty was in the chair.

The Chairperson welcomed all the members, and subsequently, started the proceedings and following agenda items were discussed.

**Item No. 1:** Confirmation of Minutes of the previous Grievance redressal committee Meeting

**Resolution No.1:** Minutes were read and confirmed.

**Item No. 2:** No grievance was reported

**Resolution No. 2:** It was approved that the relevant grievance redressal Committee shall arrive at a reasoned decision within 30 days of receipt of the grievance. All such decisions shall be based on the principles of natural justice (including giving the parties a reasonable opportunity to be heard) and be taken by majority vote of its members present. However, no grievance was reported during this session.

**The meeting ended with vote of thanks to the chair and all the members of the board.**



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## **Meeting of Grievance redressal committee**

**Held on 16th March 2021 at 11.30 am at the Meeting Hall.**

### **University Bldg., Nerul Campus**

Leave absence was grant to Dr. Treville Pereira Professor and HOD, Department of Oral Pathology and Microbiology, Dr. Mukul Padhye, Professor, Department of Oral & Maxillofacial Surgery and Dr. Vasavi Santosh, Professor, Oral Medicine, Diagnosis & Radiology who expressed their inability to attend the meeting.

All members of the committee were present. Dr. Omkar Shetty was in the chair.

The Chairperson welcomed all the members, and subsequently, started the proceedings and following agenda items were discussed.

**Item No. 1** Confirmation of Minutes of the previous Grievance redressal committee Meeting

**Resolution No.1:** Minutes were read and confirmed.

**Item No. 2:** Owing to some relaxation of the COVID-19 regulations, the student committee requested to restart cultural programs.

**Resolution No. 2-** In the midst of the current pandemic, it was decided to postpone the student cultural programs to keep in line with the government regulations. However, a tentative schedule was asked to be kept ready for the same.

**The meeting ended with vote of thanks to the chair and all the members of the board.**





## **Meeting of Grievance redressal committee**

**Held on 17th September 2021 at 11.30 am at the Meeting Hall.**

### **University Bldg., Nerul Campus**

Leave absence was grant to Dr. Treville Pereira, Professor and HOD, Department of Oral Pathology and Microbiology, Dr. Mukul Padhye, Professor, Department of Oral & Maxillofacial Surgery, and Dr. Vasavi Santosh, Professor, Oral Medicine,

Diagnosis & Radiology who expressed their inability to attend the meeting. Dr. Omkar Shetty was in the chair.

The Chairperson welcomed all the members, and subsequently, started the proceedings and following agenda items were discussed.

**Item No. 1:** Confirmation of Minutes of the previous Grievance redressal committee Meeting.

#### **Resolution No.1: Minutes were read and confirmed**

**Item No. 2:** It was brought to the notice of the committee that the students continued to raise the issue of cultural programs still not being held in of the currentpandemic situation.

**Resolution No. 2:** It was decided that a grievance redressal committee or other authority having powers of appeal shall dispose of an appeal within 30 days of receipt of the appeal. The decision of the grievance redressal committee or other authority with powers of appeal shall be taken by majority vote of its members. Such decision shall be given after following the principles of natural justice, including giving the parties a reasonable opportunity to be heard. The decision of the grievance redressal committee or other authority having powers of appeal shall be final and binding. In this case, it was deemed fit to restart the said student cultural programs with duepermission of the head of the institute

**The meeting ended with vote of thanks to the chair and all the members of the board.**





## **Meeting of Grievance redressal committee**

**Held on 7th April 2022 at 11 am**

**At the Meeting Hall. University Bldg., Nerul Campus.**

Dr. Gaurang Mistry was in the chair.

Leave absence was grant to Dr. Mukul Padhye, Professor, Department of Oral & Maxillofacial Surgery, and Dr. Vasavi Santosh Professor, Oral Medicine, Diagnosis & Radiology who expressed their inability to attend the meeting.

**The Chairperson welcomed all the members, and subsequently, started the proceedings and following agenda items were discussed.**

**Item no 1-**Confirmation of Minutes of the previous Grievance redressal committee Meeting.


**Resolution no 1-** Minutes were read and confirmed.

**Item no 2-** Students requested to increase the number of diagnostic camps conducted through the school.

**Resolution no 2-** The students requested to conduct diagnostic camps in order to find more number of patients for upcoming exams in large numbers. The committee has concluded to file a formal request regarding the same to the head of the institute and the Department of Public Health Dentistry and to resolve the said issue within 30 days of receipt of the complaint.

**The meeting ended with vote of thanks to the chair and all the members of the board.**



  
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